Return of goods



For a fast handling

We kindly ask you to enclose this form together with a copy of our invoice or shipping note, to the goods you send back to us. We also ask you to enclose a copy of your invoice to the end customer. This is the only way we can quickly deal with your return of goods / warranties.

Invoice no.	
Shipping note no.	
Client code	
Company's name	
Reason of return	
I have not ordered this itemThe item is defectiveOther reason	I no longer need this item (The return of goods that are not warranties is possibile only within 30 days after date of invoice)
Description of the problem Item no.	
I enclose copy of invoice / shippi	ng note
To be filled-in by Complaints Department	
Service-Fall Nr.:	Sachbearbeiter:
Service angelegt am:	Anmerkungen: